



March 13, 2020

Dear valued customers,

Update regarding Wirewerks operations, and the effects of the continued COVID-19 (Coronavirus) outbreak:

While we are not at this moment up to full production capacity and lead times, we have made significant progress from our last update February 25th.

Our complete copper end to end solution is now in full production and while lead times may be a little longer than usual until we catch up to back orders; progress is being made daily.

In addition to our complete copper solution, the following product groups are also now in full production (once again, lead times may be a little longer than usual until we catch up to back orders; progress is being made daily.):

- Fiber Cable Assemblies
- Adapters
- Field Term Connectors
- Fiber Splitters (only FBT)
- Wavelength Multiplexers
- Fiber Patch Panels
- Fusion and Splicing
- Fiber tools
- Active devices

For all other product groups, we will have an update for you the week of March 23rd.

To address specific orders/requests, please communicate with your Wirewerks Field Sales Executive, who will make themselves available to address your needs however possible such as; leverage our distribution partners Wirewerks inventory, offer in-stock alternatives, or employ our Montreal production space where possible.

Thank you for your understanding and continued support.

Bruno Gaeta,
SVP Sales, Marketing & Business Development

T (514) 635-1103

E bgaeta@wirewerks.com

