

The effect of the Corona virus on product delivery times

Dear Sir or Madam,

At this time, it appears that the occurrence of the Novel Corona Virus (2019-nCoV) in China and the resulting measures taken by local authorities could have a limited impact on the delivery of certain Siemens products due to restricted production in China and disruptions in the logistics chain (suppliers, transport, customs, etc.) that could cause bottlenecks in our supply chain.

Because our top priority is to maintain the ability to deliver for our customers and projects on a timely basis, we have formed a task force to closely monitor the situation and take appropriate action. That task force is continuously monitoring the situation and will inform you promptly of any impacts on your current or future orders. To that end, as a precaution, we have extended the standard delivery times for part of our product portfolio as follows.

Motion Control Products:

The standard delivery times for the SINUMERIK and SINAMICS electronic products, including the associated options, has been increased by ten (10) working days.

Factory Automation:

The standard delivery times for the following product families have been increased as described below.

Product family	Delivery time
SIMATIC IPC 427E, 547G	20 working days (15 working days)
SIMOTION D	15 working days (from stock)

Process Automation:

At this time no change in the standard delivery times is required.

Spare parts and their necessity for performing services:

The delivery times for service orders depend on the availability of any relevant products required for the service. Therefore, we ask you to contact your Siemens representative for detailed information on the extent of the impact, if any, to future service orders.

We regret any inconvenience that this situation may cause you and appreciate your patience as we work diligently to address the issues caused by this unforeseen event.

Best regards,