



Dear Valued Customer:

The rapidly evolving CORONAVIRUS (COVID-19) situation is changing the operations of many businesses, including Senstar. We all are experiencing the uncertainty of this and we would like you to know that the health and well-being of our customers and employees are important to Senstar.

As part of our risk management activities, the management team at Senstar is meeting frequently and gathering as much information as possible from media, government authorities and our supply chain to assess what, if any, actions can be taken to mitigate the impact on our operations, while protecting the health of our employees.

Senstar, in general, carries a substantial inhouse inventory of its standard product lines and will continue to maintain this going forward. Additionally, we are reviewing the opportunity pipeline and taking actions accordingly to procure the required inventory. We have followed up with our main suppliers and at this stage are not anticipating any issues with supply. We are committed to managing our production and delivery timelines in a proactive and comprehensive manner to meet the ongoing needs of our customers.

We strongly encourage you, our customers, to place orders as soon as possible for any demand to facilitate the procurement of material as required. To ensure timely communication with customers, we have implemented Best Practices for Working from Home for our employees. Our entire Production team will remain on site to meet our customers' requirements.

Our technical support team continues to provide support services as required.

As always, you are encouraged to work with your Sales Representative to keep communication lines open. Further updates will be provided as we become aware of any new developments.

Should you have any questions, please do not hesitate to contact the undersigned.

Regards,

Fabien Haubert
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