

To all our customers and commercial partners,

Ouellet Canada Inc. intends to respect all measures and restrictions put in place by our public health authorities to slow the spread of COVID-19 and to safeguard the health and well-being of our employees, families, customers and business partners.

We are implementing all required measures so that the current situation has minimal impact on our operations and the service we provide to our customers. Our IT infrastructure allows our employees to work as efficiently from the office or remotely.

We understand the need to have an effective action plan that follows our government's recommendations while minimizing the impact on our respective businesses.

We intend to offer the same level of service as always, but due to the exceptional circumstances that are affecting all of us, there could be delays to product deliveries.

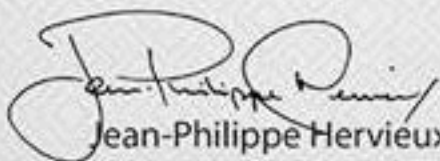
Rest assured that we are taking this situation very seriously and monitoring events very closely as they unfold.

Please don't hesitate to contact us for any questions or concerns you might have.

Regards,



Louis Beaulieu
General Manager



Jean-Philippe Hervieux
Customer Service Manager