

As of 3-19-2020, the Governor of Pennsylvania mandated that all non-essential business shut down physical operations. However, as part of critical infrastructure, most of Oberon's fabrication, assembly, warehousing, logistics, and shipping *will remain open*.

Oberon's customer service personnel will be teleworking from home. We are able to respond to customer inquiries, create quotes, process orders, and ship most of our products from our primary warehouse inventory. At this time, we are asking that customers e-mail sales@oberoninc.com for inquiries and quotes, rather than call the office, as we will not be in the office to answer the phones. An auto-attendant will suggest that callers e-mail sales@oberoninc.com, or callers may leave a voicemail in the appropriate voicemail box. We will be responding to both e-mails and voicemails.

Through teleworking, we will be able to provide customer and technical support, and prompt call back if requested by the customer. We will be posting this information on our website shortly, and anticipate updating this information on the website as situations change.

During this time, certain products may have delayed shipping. Please advise us if you have a customer with urgent, healthcare facility related requirements.

Of course, we will keep all of you advised as conditions change. Thank you for your understanding during this extraordinary circumstance

Best Regards,

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