

Dear Valued Customer:

Like many of you, we've been monitoring the Coronavirus (COVID-19) situation closely as it has continued to evolve around the world. We've been taking necessary action over time to implement policies and procedures with progressive safeguards to ensure appropriate sanitization of our workspaces, suspending international and domestic travel, and allowing employees the flexibility needed to work from home if they have recently traveled through a 'hot zone', displayed symptoms of illness, or otherwise needed to self-quarantine. We will continue to work around the clock to restrict exposure, risk and to keep our employees safe, while diligently working to support your needs.

At this point we believe further precaution is required considering the global governmental and private sector push toward "social distancing" to prevent the spread of COVID-19. **Effective today, Tuesday March 17<sup>th</sup>**, GE Current is transitioning all office-based workers to a virtual workforce until further notice. We believe this is in the best interest of each employee, our families, customers and our communities.

Our Customer Service center located in Richmond VA is fully capable of working from home in a virtual office environment as is our employee base located at our corporate offices in East Cleveland OH.

Our factories, distribution centers and engineering labs across the world remain **fully operational and committed** to servicing our customers. We will continue to track in real time any impact, adjust accordingly, and communicate with you to minimize any potential disruption to your business.

For any inquiries on orders or specific product availability, please engage your local Manufacturer's Representative, GE Current sales contact or contact GE Current Customer Service.

Regards,  
Dan Phalen



Commercial Operation's Leader

Regards,  
Chip Taylor



Chief Commercial Officer