



CHATSWORTH
P R O D U C T S

An Employee-Owned
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European Business Continuation Update

I am writing to you to give you an important update on the status of CPI product manufacturing in Europe.

Due to the latest UK Government guidelines and restrictions related to the ongoing Covid-19 situation, I must regretfully inform you that CPI is suspending UK production for a minimum period of three weeks with immediate effect.

In accordance with the CPI Business Continuation Plan, we are currently planning to move all existing backlog to our US manufacturing facilities and then ship into each European destination via sea freight at no additional cost to our partners and customers.

There will be an obvious impact on delivery time for all these orders and we will communicate these changes to you as soon as possible.

All new requirements will be re-quoted based on US supply which will result in increased freight charges and delivery times; these will be advised on a case-by-case basis.

Please be assured that CPI is working diligently to minimize the impact to our partners and customers but you will appreciate that much of this is outside of our control.

I can confirm that our sales, customer services, marketing and business operations staff based in the UK and Sweden are all working from their home offices and remain fully operational and available to support our partners and customers throughout the region.

I will provide you with further updates in due course but please do not hesitate to contact me if you need any further details in the meantime.

I would be grateful if you could forward this notification on to all relevant people within your European organization.

Yours Sincerely

Julian Riley
Regional Sales Director & General Manager - Europe