



## CRC Industries, Inc.

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Manufacturing and R&D Center: 885 Louis Drive | Warminster, PA 18974 | 215.674.4300

March 23, 2020

### ***Re: CRC identified as an essential business during the COVID-19 pandemic***

Dear valued customer,

As the world continues to monitor and assess measures to mitigate the spread of COVID-19, we have taken steps to focus on our top priorities: safeguard the health of our employees and preserve our ability to operate in order to serve you. CRC is closely monitoring the situation and will follow the guidance provided by the World Health Organization (WHO), and the US Center for Disease Control and Prevention (CDC). CRC is committed to providing a safe environment for our employees, their families and the communities in which we operate. At the same time, serving our customers is a priority, and our teams around the world are hard at work to ensure we do this while acting responsibly to mitigate further spread.

CRC, like many of our customers, thus far has been exempted from non-essential business restrictions and has been identified as an "Essential/Life Sustaining" business that supports critical and essential industrial manufacturing, healthcare and transportation companies. CRC is committed to doing our utmost to manufacture the products that protect, preserve, and maintain our customers' assets and operations in a safe and effective manner during this critical time.

Over the past several weeks, we have implemented business travel restrictions, relocated non-operations personnel from each location to home locations in order to protect the health of our on-site operators, implemented extra disinfection cleaning services, established "social distancing" guidelines for those employees who remain on-site, and developed protocols to support the health of our employees.

To date, CRC's Americas' operations have not experienced any supply chain interruptions and we will continue to monitor this fluid situation in partnership with our suppliers. Our commitment to you is we will take all available actions, consistent with our priorities, to reduce any impacts to you, our valued customers. As a result, you can expect timely communications should supply chain constraints develop that may affect our service levels. We are here to offer solutions to help during this challenging time and remain committed to providing the superior service and products that you have come to expect of our company. We acknowledge this is a rapidly evolving situation and know with your collaboration, we can meet the challenges ahead of us.

Thank you for your trust in CRC.

Sincerely,

A handwritten signature in black ink, appearing to read "Perry M. Cozzone".

Perry M. Cozzone  
CEO